Policy and Procedure
Substance Use Services
Media Campaigns
Regional Operations Committee Review Date
09/11/2024
Oversight Policy Board Approval Date
09/26/2024

### I. PURPOSE

To ensure all media campaigns are compatible with CMHPSM and MDHHS values; are coordinated with CMHPSM and MDHHS campaigns whenever feasible and/or required; and associated costs are proportionate to likely outcomes.

# II. REVISION HISTORY

DATE	MODIFICATION
3/2021	Language updates
04/27/2023	Language Updates
	Campaign Request Form
	References
02/22/2024	Language Updates
09/26/2024	Language Updates
	MDHHS Policy and Form Update

#### **III. APPLICATION**

This policy applies to:

CMHPSM PIHP Staff, Board Members, Interns & Volunteers	
Regional Partner CMHSP Staff, Board Members, Interns & Volunteers	
Service Providers of the CMHPSM and/or Regional CMHSP Partners:	
Mental Health / Intellectual or Developmental Disability Service Providers	
SUD Treatment Providers SUD Prevention Providers	
Other as listed: All Substance Use Service Providers	

# IV. DEFINITIONS

<u>Community Mental Health Partnership of Southeast Michigan (CMHPSM)</u>: The Regional Entity that serves as the PIHP for Lenawee, Livingston, Monroe and Washtenaw for mental health, developmental disabilities, and substance use disorder services.

<u>Media Campaign</u>: A media campaign promotes or highlights a community wellness issue through a variety of media including broadcast, digital and social channels. Messages regarding availability of services in the PIHP region are not considered to be media campaigns. This does not include promotion of agency events and agency-specific services.

<u>Regional Entity</u>: The entity established under section 204b of the Michigan Mental Health Code to provide specialty services and supports.

<u>Social Media</u>: Social media is the collective of online communications channels dedicated to community-based input, interaction, content-sharing and collaboration. Examples include websites and applications dedicated to social networking and audio/video sharing platforms.

# V. POLICY

Media campaigns must be compatible with CMHPSM and MDHHS values, be coordinated with MDHHS campaigns whenever feasible and costs must be proportionate to likely outcomes. All campaigns must be reviewed by the CMHPSM prior to use of MDHHS-administered funding and submitted to the MDHHS for approval.

#### VI. STANDARDS

- A. All mass media campaigns including, but not limited to billboards, bus panel messages, public service announcements (print, radio, video recording or TV); and social media messaging; are required to be submitted to the CMHPSM.
- B. MDHHS Media Request Form must be completed and associated materials (PSA Script, Media Message, Pictures, etc.) submitted to CMHPSM no less than 40 days prior to scheduled release (MDHHS process may take 30 days).
- C. No campaign may be initiated until receipt of approval by MDHHS is obtained. MDHHS guidelines should be followed per the MDHHS Campaign Guidelines. For example:
  - 1. If showing people, diversity must be visually represented
  - 2. Stigmatizing, biased and judgmental language should not be used
  - 3. Use simple language to increase accessibility and inclusivity
- D. Final versions must be submitted to CMHPSM.
- E. CMHPSM requires approval by any agency with a logo on campaign materials.

#### VII. REFERENCES

Michigan Department of Health and Human Services, Substance Use, Gambling and Epidemiology Section (MDHHS, SUGE). Special Provisions Michigan Department of Health and Human Services, Substance Use, Gambling and Epidemiology Section (MDHHS, SUGE). (2024). *External Campaign Request Form.* 

Michigan Department of Health and Human Services (MDHHS), Substance Use, Gambling and Epidemiology Section (SUGE) & Office of External Affairs and Communications. (2024). *MDHHS Campaign Guidelines.*